

North Texas

Charter Chapter

November 2017 Newsletter

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November 10 Annual Meeting

Register at www.icf-nt.com or click on Registration Button

Register by Nov 6: \$30 Register after Nov 6: \$40

Register for November 10 Annual Meeting

Pay for this event online when registering

Meeting Details

Time: 11:15 AM to 1:15 PM

Location: Hackberry Creek

Country Club

Address: 1901 W. Royal Lane

Irving, TX 76051

Website: www.hackberrycreekcc.com

November 10 ICF-NT Annual Meeting

November 10 Annual Meeting

Celebrate You Home

By Jude Olson, PhD, ACC

Our November 10 Luncheon Program will be hosted by your Chapter President, Jude Olson; your ICF-NT Board of Directors; and Sara Smith, ICF Global Board of Directors. This program will focus on Past, Present and Future highlights of the ICF-NT Chapter. We will celebrate accomplishments of our past chapter legacy and highlights of the 2017 year, as well as anticipate goals and directions for 2018.

This program features the awarding the first ever Distinguished Service Award and introduction of the newly elected 2018 Board of Directors.

Program Description:

- Legacy of Chapter—founding story and tribute to Ginger Cockerham, founding member, and recognition of past presidents
- Report to Members on Chapter Status—accomplishments of 2017, chapter annual activity report, financial update
- Distinguished Service Award—first ever award given to a chapter colleague who has contributed to chapter capacity over time, nominated by chapter members
- Future Directions for 2018—introduction of the 2018 Board of Directors and update on future goals of ICF Global by Sara Smith, ICF Global Board Member
- Call to Action for feedback from chapter members on Board and Vision; chapter volunteer opportunities

Learning Objectives:

- Understanding of ICF-NT Chapter activities and accomplishments
- Education about chapter founding and legacy contributors
- Leave with knowledge of strategic directions and opportunities to volunteer in 2017

CCEUS for this Program: 1 Resource Development CCEU



LEVERAGING THE POWER OF COLLECTIVE WISDOM





ICF-NT 2017 Board

President: Jude Olson

President-Elect: Catherine Oleksiw

Secretary: Tim Kincaid

Treasurer: Mike Caracalas

Past President: Randy Fernandes

Programs: Kristin Roberts

Membership: <u>Tracy Cadorine</u>

Social Media: Norma Martinez

Alliances: Steve Coxsey

Prism: TBD

Communications: Lisa Seay

2018 ICF-NT Board Election—Voting Ends Tuesday, Nov 7

Slate of 2018 ICF-NT Board Directors and Officers

Voting Ends at Midnight on Tuesday, November 7

The Slate of Directors and Officers for the 2018 ICF-NT Board was approved by the current ICF-NT board at their November meeting. According to our bylaws, "Members of the Board of Directors shall serve a minimum of two (2) years and a maximum of three (3) terms (six years). Directors who complete six years of service on the Board are not eligible to run for Board election again for two years."

Please vote YES to accept the 2018 slate by clicking here.

New Board Members for the 2018 Slate:

Kathleen Klaviter, PCC, VP of Allied Organizations (year 1 of first 2-year term as Director)

Lisa Yarbough, ACC, VP of Marketing/Social Media (year 1 of first 2-year term as Director)

Board Members Continuing from 2017:

Catherine Oleksiw, PCC, new role as President (1-year term as Officer; year 2 of second consecutive 2-year term as Director)

Mike Caracalas, PCC, new role as President-elect (1-year term as Officer; year 1 of second consecutive 2-year term as Director)

Timothy Kincaid, ACC, remaining as Secretary (1-year term as Officer; year 1 of second consecutive 2-year term as Director)

Stephen Coxsey, PCC, new role as Treasurer (1-year term as Officer; year 1 of second consecutive 2-year term as Director)

Jude Olson, ACC, new role as Past President (1-year term as Past President; year 2 of second consecutive 2-year term as Director)

Tracy Cadorine, remaining as VP of Membership (year 2 of first 2-year term as Director)

Kristin Robertson, PCC, remaining as VP of Programs (year 2 of first 2-year term as Director)

Lisa Seay, ACC, remaining as VP of Communications (year 2 of first 2-year term as Director)

Note: There is an open board position for VP of Events (Prism, the Annual Meeting, and the Holiday Party). If you are interested in learning more about this director position, please contact Catherine Oleksiw at pres-elect@icf-nt.com.

For more information on each person on the slate, please see pages 9, 10, and 11 to read their bios.



Voting closes at midnight on Tuesday, November 7, 2017

& Envision COACH TRAINING



- "...an incredible journey and transformation..."
- "...truly transformational..."
- "...an AMAZING program..."

LEARN MORE



Just a friendly reminder
to please complete the
payment for your
monthly meeting
reservation at the time
you make your reservation
in order to earn the
early registration price
and to be sure we've
ordered a meal for you.

President's Message

It's November ... We Celebrate You Home to ICF-NT!



Thanksgiving always brings back warm memories for me of family reunions. Of driving long distances to an Aunt's home with the entire family gathering to catch up, tell stories, and celebrate the beginning of the holidays together. We each brought a side dish or pie to complement the turkey and stuffing. As cousins, we played outside and got into mischief. The adults socialized while setting the table. After dinner, we were all required to wash dishes (by hand). Later, we gathered around the piano to sing the first carols of the season. Most importantly, at the start of each Thanksgiving meal, we would share gratitude for what we already had—the community of family around the table.

Join us for our own 'family' reunion at our ICF-NT Annual Meeting:

- Let's remember our roots. We will hear the founding story of our chapter and honor those who led the way. ICF-NT was the first recognized chapter of the entire ICF Global Coaching Federation. We will offer a special in memoriam tribute to Ginger Cockerham, a founding member. We will give our first ever Distinguished Service Award to a chapter colleague who has contributed with distinction to building the chapter over time—nominated by you, our chapter members. Recognition will be given to all of our Past Presidents attending. Come hear the stories they have to tell.
- Find out what really happened in 2017. Our Board of Directors will share how they began the year with vision and values to create goals from the 'inside out.' Milestones and accomplishments will be shared—with a Chapter Annual Activity Report and Financial Summary.
- Anticipate the Future for 2018. Your new Board of Directors will be introduced. Sara Smith, ICF Global Board member, will update us on the federation's strategic goals and Catherine Oleksiw, incoming ICF-NT Chapter President, will give you a glimpse of local priorities—with a call to action for volunteers.

We celebrate you home to ICF-NT!

Connect with me at President@icf-nt.com.



Jude Olson, PhD, ACC ICF-NT President



ICF North Texas Vision and Mission

Vision

ICF-NT will be known as the leading resource for the coaching community and the organizations and individuals it serves, providing:

- A collaborative network of credentialed coaches
- Continuing education
- Impactful contributions to the coaching profession

Mission

To grow and develop a competent coaching community that drives results for coaches and those they serve.

Special Prism Zoom Session on November 15



2017 Prism Retrospective

Special ZOOM Session: 2017 Prism Retrospective Follow-Up

Wednesday, November 15 4:00 – 5:00 PM

Facilitated by Valerie Sokolosky, PCC

To Connect:

Join from PC, Mac, Linux, iOS or Android: https://zoom.us/j/460569738
Or Telephone: +1 646 558 8656 or +1 669 900 6833
Meeting ID: 460 569 738

You are invited to join a special ZOOM session that has been scheduled as a follow-up to our 2017 Prism Retrospective. This call on November 15 will provide an additional opportunity for anyone interested in learning more about the Prism nominating process. Valerie Sokolosky will facilitate this call.



In this one-hour interactive meeting you will:

- Learn more about the nominating process
- Discover how to engage your nominee in the process
- Gain answers to your questions about Prism from coaches who are past Prism nominating coaches

Judy Feld will join Neil Phillips and Dan Wilson, two of the three coaches from the Prism Retrospective nominating coach panel, to share their experiences and answer questions.

Past Prism Nominating Coaches:



Judy Feld, MCC, MS, MAS



Neil Phillips, PhD, PCC



Dan Wilson, PCC

Chapter Members Coach Conflict Resolution Specialists

Chapter Members Coach Conflict Resolution Specialists

Toronto based ICF coach, Cinnie Noble, PCC presented a career and business building workshop for members of the Association for Conflict Resolution (ACR) during their annual conference in Addison in October. The workshop design included an hour and a half of attendees being coached by ICF credentialed coaches on deepening and clarifying their vision and designing a plan to move forward as Conflict Resolution specialists.

Cinnie contacted ICF-NT to invite credentialed members to volunteer to work with attendees. Four members stepped up and joined other volunteer coaches who were attending the conference from out of town. Pegotty Cooper, PCC from Tampa, the outgoing co-leader of our ICF Southeast Region, was one of the out-of-town volunteers.

Laurel Rolls, PCC, former Programs Chair, attended the morning workshop at Cinnie's invitation and helped to prepare the coaches for the afternoon encounter. Members Gail Hartin, PCC, Mina Brown, new MCC, and Steve Coxsey, PCC joined Laurel and the out-of-town coaches for the afternoon session, coaching over twenty attendees in duos and trios. Participants were very grateful for the valuable coaching experience.

December 7 Holiday Fiesta

Register at <u>www.icf-nt.com</u> or click on Registration Button

\$40 Per Person Spouses, Significant Others Welcome!

Register for December 7 Holiday Fiesta

Pay for this event online when registering

Meeting Details

Time: 5:00 to 8:00 PM
Location: Via Real Restaurant
Address: 4020 N MacArthur Blvd,

#100

Irving, TX 76038

Holiday Fiesta-Dec 7: Register Now Amigos & Amigas



Welcome to Our ICF North Texas New Members

Sept 22 — Oct 25

Terry Buzzard, Jr. Nicole Carelock

Member News

Three of our members have received their ACC (Associate Certified Coach) credentials from ICF:

Genena Armstrong, ACC John Rex, ACC Jennifer Thornton, ACC

Congratulations to Genena, John and Jennifer!

Texas Chapters Coaching Retreat: April 6 - 8, 2018

Texas ICF Chapters Are Presenting a Coaches Retreat

April 6 - 8, 2018

Registration is Now Open!

ICF chapters from North Texas, Greater Austin, Houston, and San Antonio are collaborating to present a Coaches Retreat that will take place Friday through Sunday, April 6-8, 2018 in the Hill Country outside of Austin. The retreat, in a natural setting with comfortable accommodations on Lake Buchanan near Burnet, will focus on the importance for coaches to "tune the instrument" through self-care, deepening self-awareness, and creating and strengthening connections with other coaches.

The event will include workshop experiences for CCEUs as well as open time to enjoy the activities available at the venue. Attendees will be guided in designing their individual and group experience for the weekend during the opening session by setting meaningful intentions. Some activities will be suggested for open times and attendees will be invited to co-create parts of the experience together.

Workshop and presentations will primarily be mapped to core competencies. The experience will be designed similar to the arc of a coaching session, from establishing the agreement for a clear outcome, through self-exploration to create awareness, to designing specific takeaway actions to bring the experience into daily life.

Registration is now open. Spaces will only be guaranteed available for a few weeks. The retreat venue is the only lodging option and they will release our reserved block of rooms on December 15. Our retreat is during wildflower season so the venue expects those rooms to sell out quickly once released. Come to the Facebook page at https://www.facebook.com/groups/ICFTXconference/ for the latest on cost and registration procedures. Join the conversation to help co-create the conference experience.



Please click <u>here</u> to read the latest ICF Global News!

Are you newly Credentialed?

Have you recently earned an ICF Coaching Credential?

Your ICF-NT Chapter wants to recognize your achievement.

Please email
Tracy Cadorine
memberships@icf-nt.com)
so your professional
organization can
recognize your
accomplishment.

Renew Your ICF Membership

Renew your ICF membership

and your credential for another year to connect with our cutting edge coaching research, lifelong learning, and opportunities for networking and community-building.



Ginger Cockerham In Memoriam



Ginger Cockerham In Memoriam

On behalf of Jude Olson, ICF-NT President, and all past ICF-NT Presidents and leaders, we are saddened to share that a treasured coach, friend and chapter pioneer, Ginger Cockerham, passed away on Sunday, October 8, after a lengthy illness.

Ginger was a Master Certified Coach who served on the ICF Global Board of Directors for five years and as Vice President in 2007 and 2008. She also served on the ICF Foundation Board as a Vice President as well as a Director from 2008-2010. She was a pioneer in many ways, including being a founding member of the original ICF-NT chapter, called North Texas Coaches, in 1996. She and Judy Feld were co-Presidents of the ICF-NT chapter from 1998-2000 and she was President of the chapter from 2001-2002. She had a welcoming presence that made new coaches and veterans alike feel at ease. "Ginger was a wonderful, caring person and gifted coach," said her long-time friend and coach Judy Feld. "Ginger was a very optimistic and positive person who was known for her joyous laughter."

Known as the guru of all things related to group coaching, Ginger wrote one of the books that remains a go-to resource on the topic, *Group Coaching, A Comprehensive Blueprint*, in 2011. Steve Coxsey, ICF-NT Board member said, "When people ask me about Ginger, I tell them she wrote the book on group coaching—literally and figuratively. She was a pioneer in developing the format and her book was one of, if not the, first on the subject. She is widely known and respected for that."

Before launching her coaching practice, Ginger was a Senior Property Tax Consultant, one of the few women in Texas designated as such. She was the founder and principal in the real estate tax firm, Property Tax Specialists.

Ginger and her husband Steve, who passed away last year, have four children, Stephen, Courtney, Casey and Ginny and a happy bunch of grandchildren. She and Steve spent some delightful summers in Lake City, Colorado. She loved to read mysteries and even developed the "Clue Sisters" Coaching Model with Judy Feld based on their mutual early interest in Nancy Drew.

Memorial donations may be made to the Brain Injury Association of America at http://www.biausa.org/. Click on Donate and Support and indicate Ginger's name.

ICF Southeast Regional Advisory Council Leadership Retreat

ICF Southeast Regional Advisory Council Leadership Retreat

The ICF-NT chapter is affiliated with not only ICF Global but also the ICF North America Southeast Regional Advisory Council (SERAC), which is comprised of 13 ICF chapters, and the Lone Star Alliance comprised of ICF chapters in Texas. For the past several years, a SERAC chapter has hosted a retreat for chapter leadership. For three days in early October, Catherine Oleksiw, ICF-NT President-Elect, and Mike Caracalas, ICF-NT Treasurer, were lucky enough to attend this event in Jacksonville, Florida. (Right on the beach and with a full moon, no less.) What a fabulous time!

Chapters in attendance hailed from Florida, Texas, North Carolina, Tennessee, Georgia, Arkansas/Oklahoma, and Alabama/Florida/Louisiana/Mississippi. Attendees included board officers as well as board directors responsible for key areas such as communication, marketing, programming, and membership.

The retreat program was diverse, providing time for sharing, reflection, and creating. ICF-NT was well-represented in the program with Catherine presenting on the Return on Investment (ROI) of the retreat, and Mike facilitating a related session on SMART Goals. An exciting point in the retreat was the consensus of everyone to work on documenting the ROI or ROE (Return on Expectation) with their chapters. Developing a SMART Goal was one of the first steps in the process.

A few takeaways from the retreat:

- We have a lot in common with our regional colleagues in terms of challenges and goals, which means there is a lot of benefit in sharing best practices.
- Just like the region is stronger together by connecting and engaging, the same is true for our chapter. We become a stronger chapter, the broader and deeper the engagement and connection among our members.
- An engaged membership connects, collaborates and contributes to the chapter. The vision of chapter leadership needs to align with the needs, talents, and passions of its members.
- Our chapter could greatly benefit by streamlining our communications mechanisms, including modernizing our email communications, standardizing our information sharing repository, and creating ongoing continuity in our chapter governance.

ICF Global Announces Two New Awards Programs for 2018

Two New Awards Announced for 2018 by ICF Global

ICF Global has announced two new ICF awards programs celebrating the contributions and achievements of individual coach practitioners. ICF Global released a special video announcement from ICF Global Board Chair Hilary Oliver, PCC. Beginning November 13, ICF will accept nominations for the 2018 Circle of Distinction program and Young Leader Award.



The Circle of Distinction program celebrates the best of the coaching profession and ICF. **DISTINCTION** Circle of Distinction members will be experienced coach practitioners who have made their mark on ICF and the coaching profession. Learn more here.

The Young Leader Award celebrates coach practitioners under the age of 40 who are poised to lead ICF and the coaching profession into the future. Honorees will embody the core values of ICF and represent a diverse community of emerging thought leaders. Learn more here.

The first Circle of Distinction and Young Leader Award honorees will be introduced in June during the 2018 ICF Midwest Region Coaches Conference in Pittsburgh, Pennsylvania.

Through November 12, ICF is accepting applications for the 2018 Circle of Distinction Selection Committee and Young Leader Award panel of judges. You can learn more and apply here.

More information about the nomination and selection process (including nomination worksheets and scoring rubrics) will be available online closer to that date. Please contact abby, heverin@coachfederation.org with any questions you have about these two exciting new awards programs.

Bios for ICF-NT Slate of Board Directors and Officers for 2018

New Board Members for the 2018 Slate

Kathleen Klaviter, PCC, Candidate for VP of Allied Organizations

Kathleen Klaviter has more than 20 years of experience in organization and leadership development supported by executive coaching with a current client focus on strategic transitions and alignment for the individual or organization. She honed these skills as an internal consultant at Texas Instruments and as the North American Director of Training and OD for Hanson Building Materials America, where she designed and implemented a leadership development program for managers and a high potentials initiative which included the first executive coaching program.

An ICF-credentialed Professional Certified Coach, Kathleen was ICF-NT Membership Board Director in 2014 and 2015. She also remains active in the OD Network. Kathleen earned her master's in Organization Development and Change Management from UT-Dallas and her bachelor's from Southern Methodist University.

If elected to the Allied Organizations board position for ICF-NT, Kathleen will work to expand community involvement through probono coaching, liaisons with other professional organizations, and continual involvement with ICF Global and the ICF SE Regional Alliance.

Lisa Yarbough, MS, ACC, Candidate for VP of Marketing/Social Media

Lisa Yarbough is an ICF-certified executive coach in North Texas. Prior to coaching, Lisa enjoyed an extensive marketing career where she led marketing strategies and launched communications technology products and services for Fortune 500 companies. She brings over 20 years of this business experience, leadership in various volunteer roles, and coaching expertise to guide her clients to overcome obstacles and accelerate achievement of their goals in areas such as entrepreneurship, work-life flow, and career management.



Lisa holds a Bachelor's of Business Administration degree from Loyola University of Chicago, a Graduate Certificate in Executive and Professional Coaching, and a MS in Organizational Behavior and Executive Coaching from UT-Dallas.

As an ICF-NT member, Lisa would appreciate the opportunity to serve on the board as Marketing/Social Media director, applying her strengths and expertise in corporate marketing in adding value to the chapter's mission.

Returning Board Members for the 2018 Slate

Catherine A. Oleksiw, PhD, PCC, President

In her consulting and coaching practice, *Measured Transitions LLC*, Catherine works with non-profit and philanthropic, higher education, and government leadership in creating performance systems. She provides technical assistance and coaching on strategic planning, performance measurement, and Return on Investment (ROI) methodology. Through 2016, in the first year of the professional coaching program for undergraduate students at Rice University's Doerr Institute for New Leaders (DINL), Catherine led the DINL metrics team. DINL was an ICF Global Prism finalist recognized at ICF Converge 2017.

With over 30 years in leadership roles in state government, higher education and private industry, Catherine has managed federally-funded education and health projects. Catherine earned her PhD in Educational Psychology:

Measurement and Evaluation from Columbia University. She is an ICF-credentialed coach and is EQi 2.0-certified. Catherine presents on ROI for coaches (i.e., for the ICF-NT and ICF Houston chapters, the ICF Global 2016 Business Development series and at ICF Converge 2017).

Catherine sees the President as the leader of a committed board of directors, all change agents in expanding the responsiveness of the board to membership and stimulating heightened engagement of membership in the chapter and with the greater ICF community.

Bios for ICF-NT Slate of Board Directors and Officers for 2018 (Continued)

Returning Board Members for the 2018 Slate (Continued)

Mike Caracalas, PCC, President-Elect

Mike Caracalas is finishing his second term as Treasurer of ICF North Texas. He has been an ICF North Texas and ICF Global member for over five years and holds the PCC credential. For 2018, Mike has been nominated to be President-elect.

Mike's first exposure to coaching in the corporate world was 20 years ago when he brought the GROW model internally to help sales managers at Sun Microsystems raise their effectiveness as coaches. In 2000, Mike received his first training in the Co-Active model of coaching and began incorporating coaching into his work as an HR Business Partner. In 2011, Mike left internal corporate employment, completed his coach certification, and has been coaching full time now for over five years.



Mike's vision for his continued tenure on the ICF-NT board is to facilitate a deeper level of member engagement by implementing supporting structures such as a modernized email communication model, a more user-friendly website, and a robust volunteer management system.

Tim Kinkaid, EdD, ACC, Secretary



Tim Kincaid, EdD, ACC, currently the ICF-North Texas Board Secretary, wishes to continue serving in that capacity for 2018. Tim has been an ICF-NT chapter member for many years, and has served on the Programs Committee and the 2016 Prism Nomination/Selection Committee, and in 2016 served on the board as Membership Chair. Tim received his ICF certification in 2010.

His company, Kincaid Associates Coaching & Consulting, provides leadership coaching, training, and consulting for change management and strategic communications. He is on the roster of coaches for UCLA-Anderson Business School, the Rice University Doerr Institute for New Leaders, and UNT. Tim also teaches graduate and

undergraduate level university courses.

Tim wants to continue serving as Board Secretary in 2018 to support the ongoing expansion of ICF-NT to facilitate the professional development of chapter members, and to expand the coaching profession's positive visibility and meaningful impact throughout North Texas and the world.

Stephen Coxsey, PCC, Treasurer

Stephen Coxsey, PCC, coaches small business owners and self-employed professionals on leadership. He is also a coach trainer, mentor, supervisor, and assessor.

Steve has been Alliances Chair on the board for two years. He is nominated for another two-year term and to serve as Treasurer in the coming year. In 2013 Steve served on a committee focused on improving programs and member engagement. In 2015 he was vice-chair of Prism. He has twice represented the chapter at the ICF Southeast Regional Leadership Retreat.



As Alliances Chair Steve has overseen the chapter's involvement with pro bono coaching initiatives, represented the chapter on the Southeast Regional Advisory Council, and co-created the collaboration of Texas chapters, the Lone Star Alliance, leading to the inaugural Texas Coaches Retreat in April 2018.

Steve's vision for board service is supporting healthy change to promote community and collaboration that enriches the experience of all members.

Jude Olson, PhD, ACC, Past President



Jude Olson, an ICF-credentialed coach, provides leadership and transition coaching to individuals, teams and organizations. She currently serves on the faculty of University of Dallas, Satish & Yasmin Gupta College of Business, teaching courses in leadership and complex organizations. She coaches in the Texas Christian University EMBA program.

As a Senior Vice President and Regional Consulting Partner at Drake Beam Morin, Inc., an international consulting firm specializing in career transition and corporate restructuring activities, Jude led change projects within a variety of industries. She has been an organization development consultant for Mervyn's corporate headquarters in California and an independent consultant in Texas. As Head Coach for Lockheed Martin Aeronautics Company, in

Fort Worth, TX, she was recognized for innovation in coaching and change consulting.

Jude earned a B.S. in Journalism and an M.Ed in Counseling Psychology from Temple University, and a PhD in Human and Organization Systems from Fielding Graduate University.

As ICF-NT board president for 2017, Jude fostered change at the board level that, in turn, resulted in a positive impact on the chapter and its members.

Bios for ICF-NT Slate of Board Directors and Officers for 2018 (Continued)

Returning Board Members for the 2018 Slate (Continued)

Tracy Cadorine, VP of Membership

Tracy Cadorine started her business, Coaching Beat, in 2016, to focus on accessibility of coaching for front-level and mid-level leadership in organizations. Today, her business supports company initiatives that approach organizational change from a coaching perspective or businesses that want to combine training with coaching solutions.

At Hilton, as part of her learning and development role, she studied and applied methods of performance intervention and talent development. Coaching stood out to her as the most personal and transformational tool in the talent development toolkit. In her last three years at Hilton, she focused more and more of her efforts on internal coaching initiatives. Tracy also works full time for Young Presidents Organization, supporting a product called forum, which is similar to a peer moderated group-coaching experience.

Tracy has been with the chapter since August of 2016 and just completed her first year of board service as membership lead. This has allowed her the opportunity to get immersed into this dynamic community of coaches and she has enjoyed every minute. Her vision for 2018 is to more proactively engage and communicate with members about how we, as a community of coaches, can enhance our collective membership experience.

Kristin Robertson, PCC, VP of Programs

Kristin Robertson is a company culture consultant, a certified executive coach, and a speaker and group facilitator whose passion is to increase the number of employees who are excited to go to work on Monday morning. She works collaboratively with her clients to grow vibrant company cultures and improve the bottom line.

Company culture has always fascinated Robertson, as both a corporate executive and consultant. She started her consulting practice assisting IT help desks and high technology call centers to streamline processes, follow best practices and create a great place to work. This experience was a perfect prelude to her company culture work, giving her a strong foundation in operational processes and metrics. According to Robertson, "If you can build a

great culture in a call center, you can build it anywhere."

Kristin has held numerous executive positions, consulted with dozens of companies both large and small, and coached hundreds of clients to improve their leadership skills. She is an ICF credentialed Professional Certified Coach and a trained spiritual director.

Kristin trained as a classical musician in her youth and recently returned to playing viola in community and church orchestras. She has two adult children, a devoted husband and an adorable poodle

Lisa Seay, ACC, SPHR, MBA, VP of Communications

Lisa Seay, ACC, SPHR, MBA is on a mission to help individuals find their professional purpose (and power!) and help companies develop cost-effective, efficient and sustainable talent management strategies. As founder of the coaching/consulting firm element c, Lisa leverages her HR background to provide coaching, leadership development and team building services. She attended the University of Texas at Dallas Executive Coaching Program and was a member of Cohort 11B.

Lisa has been a member of ICF-NT since November 2015 and joined the ICF-North Texas board in May, 2017 as Communications Director. She wanted to meet more people and play a bigger part in the chapter so decided to find an active way to volunteer. The Communications Director role is a great fit because Lisa has a Bachelor's of Science in Communication Studies and continually seems to identify and support opportunities to more effectively share information within groups and organizations. Since joining the Board, Lisa has examined how we currently communicate and is looking forward to designing a communication plan for 2018 that reflects the needs of the membership.

Upcoming Chapter Meetings and Events

YOUR COMPANY NAME



Advertise your services, offer your books, or tout your expertise to ICF-North Texas members

Contact us to advertise in both our monthly newsletter and on our web site for only:

\$100 quarterly for members \$350 yearly for members \$150 quarterly for non-members \$550 yearly for non-members

\$25 fee for changes to Ads in the middle of a paid period

- √ High Res (300 dbi) jpeg ad
- √ jpeg at least 250 pixels wide
- ✓ Ads are subject to approval of ICF-NT's Board
- ✓ Artwork and content must be approved and payment made prior to placing ad

Contact Mike Caracalas today (<u>treasurer@icf-nt.com</u>) to have your ad posted

November 7	Voting closes at midnight for the Slate of 2018 ICF-NT Board Directors and Officers. Please click <u>here</u> to vote.
November 10	ICF-NT Annual Meeting at Hackberry Creek Country Club. This is the November regular monthly meeting. Join us for our 'annual chapter roundup' and help us celebrate our first ever Distinguished Service Award and welcome our 2018 Board.
November 15	Special ZOOM session from 4:00—5:00 PM, to follow up on the 2017 Prism Retrospective. Please join this interactive call to learn more about the nominating process for Prism.
December 7	ICF-NT Holiday Fiesta. At Via Real Restaurant from 5:00—8:00 PM. The \$40 per person cost includes dinner and 2 drink tickets, complimentary dessert, and a FREE gift. Spouses and significant others are welcome!
December 15	Registration deadline for Texas ICF Coaches Retreat April 6—8, 2018, in Austin. Visit the Facebook page for more information on cost and registration procedures: https://www.facebook.com/groups/ICFTXconference/
January 12	ICF-NT Luncheon Program at Hackberry Creek Country Club. Details are forthcoming.
February 9	ICF-NT Luncheon Program at Hackberry Creek Country Club. Details are forthcoming.

Tell Us About Your Coaching Success Stories!

We'd like to hear about your coaching success stories—the successes of your coaching business and especially your clients' successes. These are an integral part of our ICF North Texas Coaches story. Your experiences remind us of our mission to grow and support a professional coaching community that drives results for individual coaches and those they serve. And sharing your story could help others.

Please take a minute to tell us about a positive experience you've had as a Coach. All stories will be reviewed and documented, and with permission, we may share your story online or in one of our ICF-NT publications.

If you're willing to share your story, please contact **PR@icf-nt.com**.

International Coach Federation—North Texas Chapter www.icf-nt.com

Follow us on:





